

National Do-Not-Call Registry and Texas No-Call List Registration

Both the federal government and the State of Texas have adopted telemarketing rules that allow a consumer to revoke or give notice to a telemarketing firm that they cannot be contacted by the company. If you have already registered for the Texas "No-Call List" you must register again with the federal National Do-Not-Call Registry to be on both lists. To register on either list for the first time, please follow the directions below.

For the **National Do-Not-Call** Registry you may register in two ways

- 1) Online at www.donotcall.gov for the federal registration, or
- 2) call toll-free 1-888-382-1222; TTY, call 1-866-290-4236.

Please note that you must call from the telephone number you wish to register. Subscribers may register their residential telephone number, including wireless numbers, on the National Do-Not-Call Registry by telephone or by internet at **no cost**. The registration can take up to 31 days after you complete registration to become effective, so you can complain about telemarketing calls that you receive three months or more after your registration. Your registered telephone number(s) will remain on the list until it's disconnected and reassigned, or if you ask to remove it.

If you have previously registered your telephone number and would like to remove or change your telephone number in the National Do-Not-Call database call the toll-free number 1-888-382-1212 (you must call from the telephone number registered) or go online to www.donotcall.gov.

You may register for the **Texas No-Call** List in three ways

- 1) Online at <http://www.texasnocall.com> for instant registration,
- 2) call toll-free 1-888-309-0600 to obtain an application or to register, or
- 3) send a written request for an application to

TEXAS NO CALL
711 Atlantic Ave.
6th Floor
Boston, MA 02110

There is no cost to register your residential or wireless number on the Statewide "Do-Not-Call-List". Your registered telephone number(s) will remain on the list for three years from the date your residential telephone number is first published on the list.

A consumer who receives a telemarketing call, despite being on the registry, will be able to file a complaint with the FCC at complaints.donotcall.gov via the Internet, telephone 1-888-382-1222 or TTY 1-866-290-4236.

To file a complaint for a "Texas No-Call List" violation, please fill out the Texas No-Call Complaint Form or call 1-888-782-8477 (TTY 1-800-735-2988) or email customer@puc.texas.gov.

For the Rules and Laws on telemarketing please reference

<http://www.puc.texas.gov/consumer/phone/Nocall.asp> or <http://www.fcc.gov/cgb/policy/telemarketing.html>.

If you have any questions about this notice, please contact the business office at (806)763-2301.